

## **Deposits for Luxury Item Sourcing Policy**

When you contact Swiss Linked GmbH (“S.L.” or “we”) regarding sourcing a luxury item, we will begin with an initial consultation regarding the luxury item(s) you are interested in, your expected lead time, budget, and any other requirements you may have. We will notify you of the expected price of your requested luxury item, the lead time, and any other necessary factors to take into consideration. The terms and conditions of luxury item sourcing are outlined below:

Please note that the ever-changing nature of the pre-owned luxury goods market means prices can fluctuate regularly. We will expend all our resources to find your requested luxury item at the quoted price; however, we cannot guarantee quoted prices, and you may have to pay a different price than the initially quoted one. Prices may go down as well as up.

Once we confirm the requested item, we will notify you about its delivery time. Please note that at this point, your deposit will be non-refundable.

Should you decide not to purchase the item after we have taken delivery, we will add the item to general sale and your deposit will be retained by us to cover administrative costs and to mitigate potential resale risks. It will not be transferable or applicable toward other goods or services, and no refund will be issued.

When we take delivery of the requested item, any remaining balance must be paid before we can release the goods to you.

Due to the continually changing nature of the pre-owned luxury goods market, prices can fluctuate on a regular basis. Therefore, if the item is not purchased within 7 days of us taking delivery of your requested item, we reserve the right to update the selling price of the item to reflect the current market value. Please note that prices can go down as well as up.

If the remaining balance is not received within 10 days after confirmation date, S.L. will issue a written reminder granting a final payment period of 5 days.

Should the buyer fail to complete payment within this period, S.L. reserves the right to cancel the transaction. In such cases, the deposit will be retained to cover administrative expenses and potential resale risks, and no refund will be issued.

If we are unsuccessful in sourcing your requested luxury item within 21 days, we will refund your deposit. This can take up to 5 working days.

Please note that refunds will be paid to the original payment method.  
If you require any further information on deposits, please contact a member of our team.

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